

## **MAHARASHTRA ELECTRICITY REGULATORY COMMISSION**

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**In the matter of  
Location of office of Ombudsman and mode of payment of Deposit by consumers.**

**Dr. Pramod Deo, Member  
Shri. A. Velayutham, Member**

### **ORDER**

**Dated: January 20, 2005**

- Read
1. Regulations 11 and 16.4(5) of MERC (Consumer Grievance Redressal Forum and Ombudsman) Regulations, 2003
  2. Notification No. MERC/Legal/116/2004-05 dated 23.12.2004
  3. Order dated 27<sup>th</sup> December, 2004.

The Commission hereby specifies that, from 25<sup>th</sup> January, 2005 and until further Orders, the location of the office of the Ombudsman referred to in Section 42(6) of the Electricity Act, 2003, and its contact details shall be as follows:

The Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606-608, Keshava Building,  
Bandra-Kurla Complex,  
Mumbai 400 051.

Telephone      022 – 26592965 (Direct)  
                         022 – 26590339 (office)

2. The Commission also prescribes that the amount to be deposited by the concerned consumers under Regulation 16.4(5) shall be remitted to the Ombudsman by pay-order or demand draft payable at Mumbai and drawn in favour of “**MERC Ombudsman Deposit Account**”.

Sd/-  
(A. Velayutham)  
Member

Sd/-  
(Dr Pramod Deo)  
Member



(A.M. Khan)  
Secretary, MERC